



## Celal Sultan Hotel

As Celal Sultan Hotel family, our priority has been the health of our guests and our team since the first days of the epidemic. For this reason, we ensure that every stay you spend with us is safe, clean and comfortable. Some of our measures are;

- Frequent sterilization of all common areas such as the lobby, restaurant, toilets and corridors.
- Cleaning of guest rooms before every check-in and check-out. In order

to ensure maximum hygiene, we disinfect each guest room with

Crystalin antiseptic (Hypochlorous acid) disinfectant after our regular cleaning services that always meet the strictest hygiene standards.

- We kindly ask our guests to fill in the form requested by the Ministry of Culture and Tourism and provide written information about the precautions and practices taken at the hotel during check-in.

- All devices and materials used by our guests during check-in and

- check-out are disinfected after each use.

- After the disinfection process on your arrival, we deliver your luggage to your room door, following the hygiene rules.

- Hand sanitizers placed in guest contact areas.
- We rearranged the seating arrangement in the restaurants according to the social distance rules and placed the

- necessary warning signs.
- We disinfect the tables and chairs after each guest.

- \* We offer disposable salt, black pepper, sugar and sauce packages and prepackaged

- toothpicks.
- For your safety, we stopped the open buffet and started serving the rich continental Turkish breakfast to the tables.

- We wash the dishes with detergent at the right temperature and wrap them for every guest.
- Medical masks

- and

gloves can be obtained from the 24/7 reception for our guests to use. Except

for our guests staying in the same room, we limited the use of the elevator to 1 person.

- Regular training of employees to ensure the safety and security of our guests. Like proper hand hygiene and awareness raising. We have

- included all relevant regulatory information and in particular the Ministry of Health's COVID-19 directives and recommendations to our existing hygiene education programs. According to the directives of the Ministry of Health and relevant authorities,

- all employees use masks and related protective equipment. We believe that health comes first. I hope this is all over soon and everything goes back to nor-



# SAFE TOURISM CERTIFICATE

This certification recommended by Turkey Tourism Promotion and Development Agency is issued by RoyalCert Belgelendirme ve Gözetim Hizmetleri A.Ş.

RoyalCert Belgelendirme ve Gözetim Hizmetleri A.Ş., is accredited by TURKAK and its accreditation coverage is published at [www.turkak.org.tr](http://www.turkak.org.tr)

## CELAL SULTAN

has met the requirements of the "Assessment Criteria for COVID-19 and Hygiene Measures to be Implemented in the Hotels and their Food & Beverage Venues during the Pandemic"

published within the framework of the "Safe Tourism Certification Program" and has become entitled to receive "Safe Tourism Certificate".

RYL-01607

**Date of First Certification** 20/10/2020

**Issued On** 20/10/2020

**Date of Expiry** 20/11/2020

**Facility Type**

Accommodation Facility

M. Alphan Namlı  
RoyalCert Turkey CEO

*Celal Sultan Hotel Istanbul*  
SPECIAL CLASS HOTEL

